



**DIGITAL SYNERGY  
SOLUTIONS SDN. BHD.**

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## INTRODUCTION

# DIGITAL SYNERGY SOLUTIONS SDN. BHD.

Digital Synergy Solutions Sdn. Bhd. is an digital technology company dedicated to delivering integrated digital solutions tailored to your business needs. Our forward-thinking strategies and experienced team make us the perfect ally in navigating the ever-evolving digital landscape. Trust us to be your reliable partner on the path to success.



Your Trusted IT Service Solutions Provider.



DIGITALS

DIGITAL SYNERGY SOLUTIONS SDN BHD.

# OUR SERVICES

DIGITAL SYNERGY SOLUTIONS SDN BHD.

# Our Services

Your Trusted IT Service Solutions Provider.



## Hotel Software

Complete user friendly web-based system.



## Website & Apps Development

Drop us your vision, we style it for you.



## IT Service Provider

Let's us help you to find suitable solutions.



"Recent surveys have highlighted the crucial role of IT digitization in driving business success and innovation. By adopting IT digitization, businesses can unlock new opportunities, enhance operational efficiency, and empower their workforce to achieve remarkable results. Embrace the power of digital transformation, and pave the way for a future of limitless possibilities."

DIGITAL SYNERGY SOLUTIONS SDN BHD.





# HOTEL SOFTWARE

- Front Office System
- Point of Sales System
- Event Management System
- Interface System
- Inventory & Purchasing System
- General Ledger System
- Account Payable System
- Account Receivable System





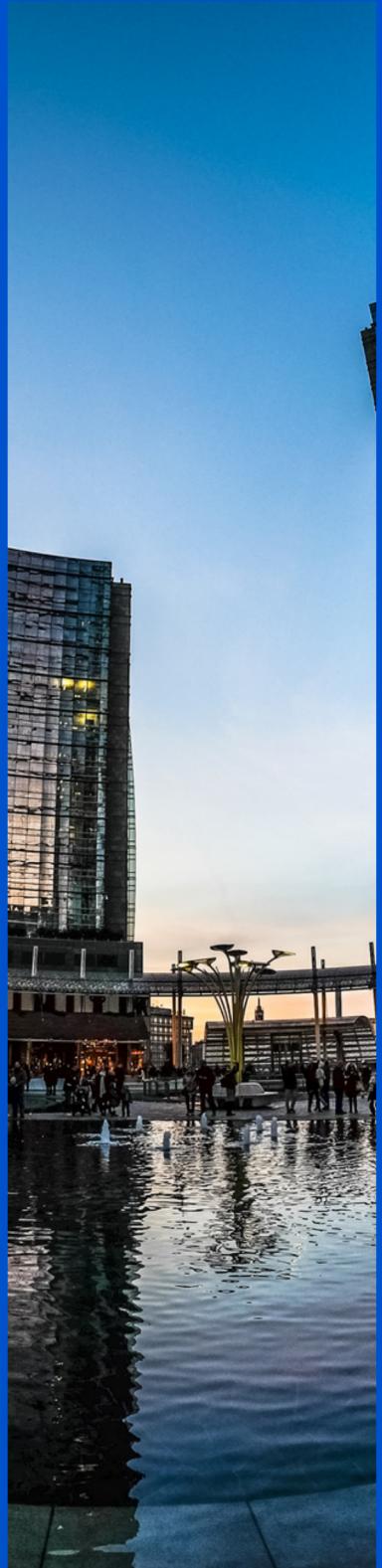
# Website & Apps Development

Our Website & Apps Development services are designed to bring your digital vision to life. With a focus on user experience, functionality, and modern design, we create engaging websites and intuitive mobile applications that resonate with your target audience. Trust us to craft a digital presence that elevates your brand and drives meaningful results.



# IT Service Provider

- Service Dashboard Management System
- Membership System
- Human Resource System
- Hotel Door lock
- Hotel IT Services (Hardware, Software, Networking)
- Self-Service Kiosk Machine
- System Integrator





DIGITALS

DIGITAL SYNERGY SOLUTIONS SDN BHD.

# OUR PRODUCT



# COMANCHE

## Front Office System

- Web based system
- User friendly interface
- Unlimited guest profile and details
- Reservations & Forecast
- Guest folio handling
- Housekeeping & Maintenance Record
- Previous stays history
- Revenue and Statistic Reports
- Interface direct to Online reservation
- Interface to scanner, door lock and many more..





# COMANCHE

## Event Management System

Maintaining Account Management (Company Profile)

Multiple contact person entry

Sales call and activities record

Event Booking

Banquet Event Order setup

Venue availability and forecast

Integrate with the Front Office System





# COMANCHE

## General Ledger System

System design is based on the standard Chart of Account and accounting principle

Five levels of accounting group

Up to a twelve digit Chart of Account number

Transactions can be posted via Journal Voucher feature and passed to the Trial Balance system

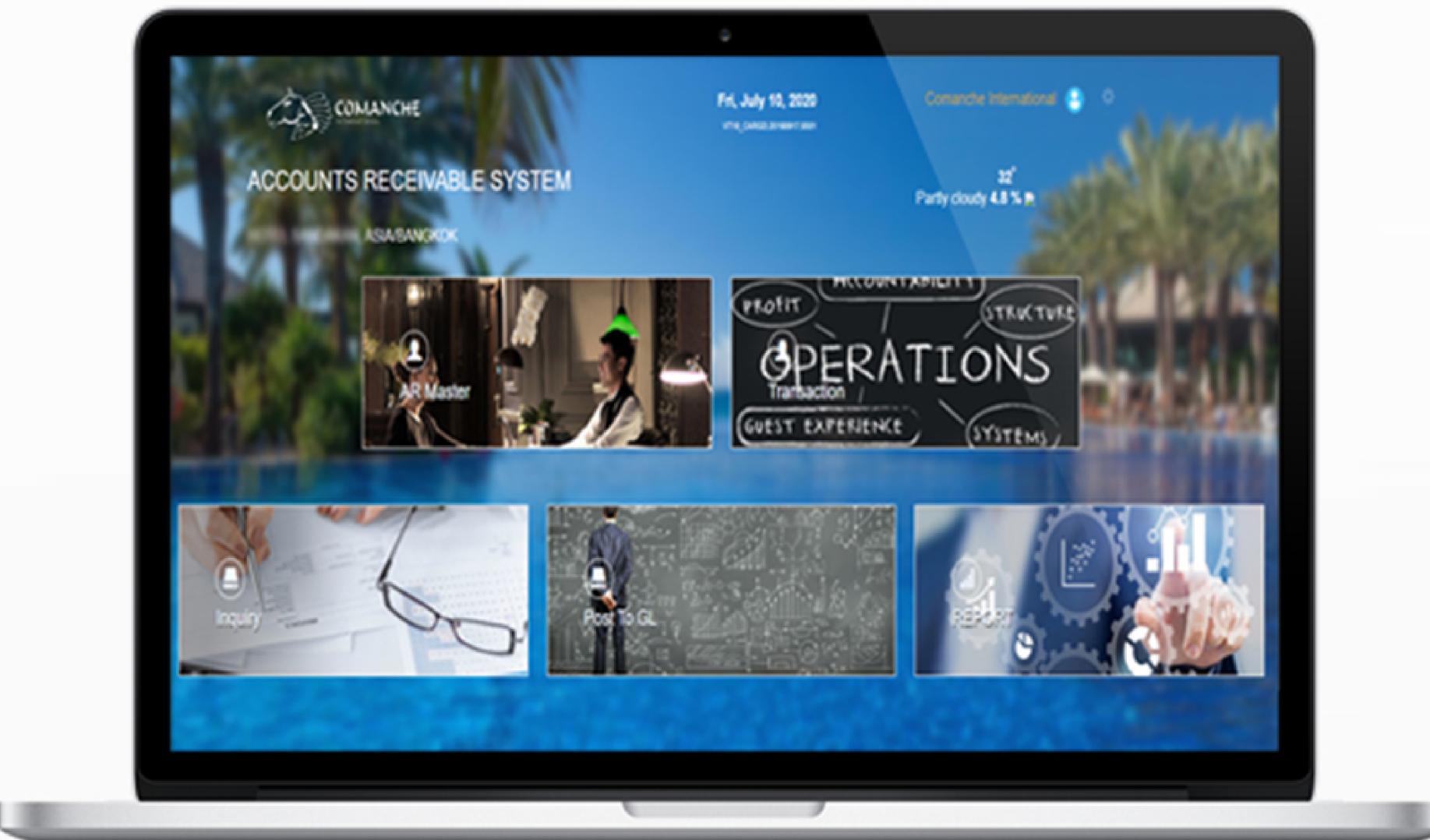
Balance Sheet and Profit & Loss report

Financial Statement Editor

Multiple property Financial Statement consolidate

Integrated with Front Office System, Account Payable, Account Receivable, Inventory Control





# COMANCHE

## Account Receivable System

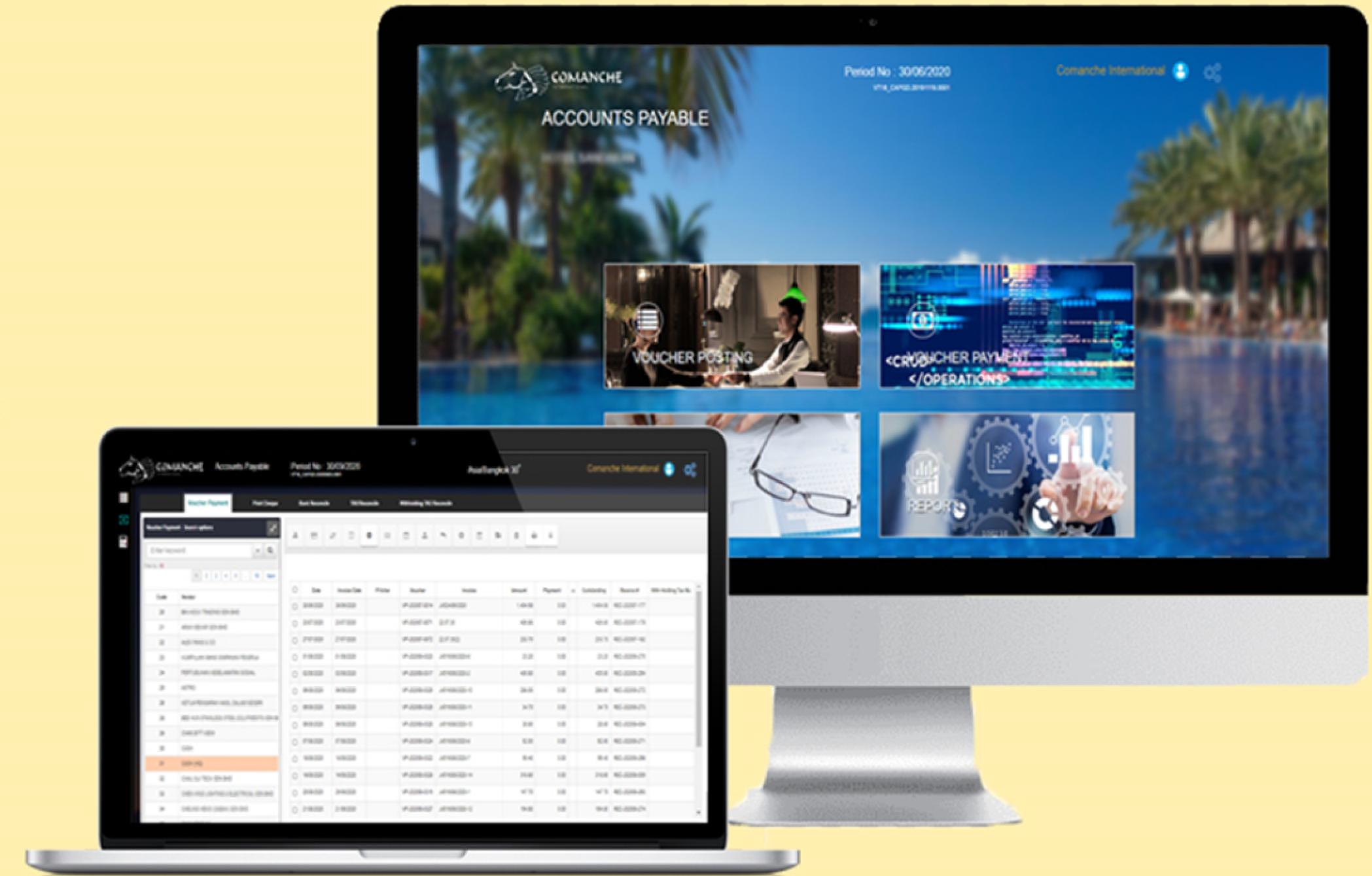
- Company/Agency Profile credit control
- Handles all the credit card transaction transfer from FO System
- Automatic calculate credit card commissions
- Bank charges posting
- Invoicing and statement
- Aging analysis
- Integrate with Front Office System, General Ledger



# COMANCHE

## Account Payable System

- Supports the receiving of the entire stock item
- Create invoice and debit notes
- Payment voucher handling
- Support print cheques function
- Bank reconcile
- Print withholding tax vouchers and output TAX reports
- Integrated with General Ledger, Inventory Control System





# COMANCHE

## Inventory Control System

Control stocks items and Food & Beverage costs  
Purchasing  
Receiving & Issuing  
System Approval  
Vendor management  
Recipe System

Integrate with Account Payable, General Ledger, POS



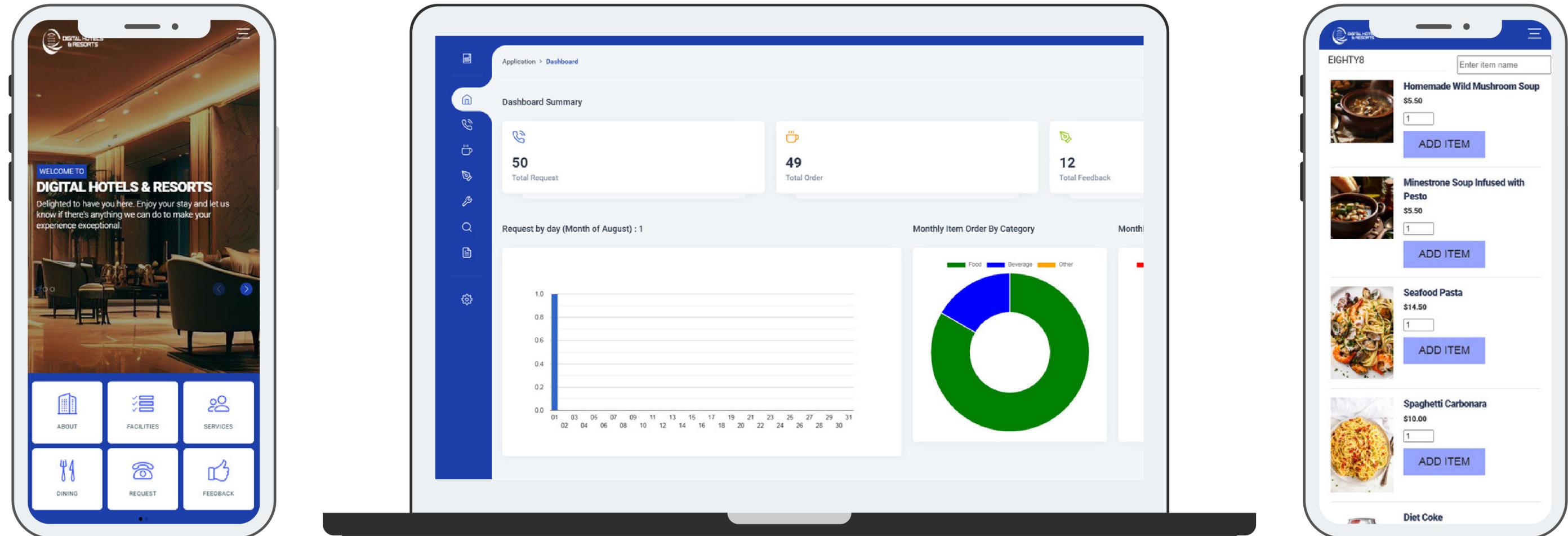
# pRoMiSe

Retail Management System

*Your Strategic Partner*



# SERVICE DASHBOARD



# Simple, Easy, Powerful

# SERVICE DASHBOARD



## GUEST REQUEST

Increase the efficiency and response of your hotel staff. Manage guest request systematically.



## GUEST FEEDBACK

Understand what guest wants and need. To provide better service quality.



## MAINTENANCE HISTORY

Keep track your hotel room maintenance records. Monitor and planning for future jobs.



## LOST AND FOUND

Manage and save your guest lost and found records.



## DAILY LOGS

Staff can now write daily department logs easily and efficiently through web application.



DIGITALS

DIGITAL SYNERGY SOLUTIONS SDN BHD.

**CLIENT  
BASED**



# CLIENT BASED





# OUR STORIES



# OUR SUPPORT

## 1st-TIER SUPPORT

Digital Synergy Solutions Sdn. Bhd.

Monday - Friday

9.00 AM to 5.00 PM

## For 2nd-TIER SUPPORT

(COMANCHE PRODUCT ONLY )

Comanche Gogojii (Thailand)

Serve 24 hours even during holidays / 365 days in year.

\* FOS, POS open every day and BOS open from Monday to Saturday.





# Thank You

Digital Synergy Solutions Sdn. Bhd.